

Respondus Installation Guide

Your instructor may require the use of the Respondus LockDown Browser and a web cam for on-line exams. The web cam can be built into your computer or can be the type that plugs in with a USB cable. Watch the video to the right to get a basic understanding of the LockDown Browser and the web cam feature. Then review this [Respondus LockDown Browser™ & Respondus Monitor™ Quick Start Guide](#)

Getting Started with Respondus LockDown Browser™

Students can download the Respondus LockDown Browser™ from the Current Students section on the main ASTATE website by going to the section for Information & Technology Services and selecting View available software downloads. Or you can use the links provided below.

[LockDown Browser for Windows](#)

[LockDown Browser for Mac](#)

Launching Respondus Lockdown Browser

To start Respondus LockDown Browser, locate the “LockDown Browser” icon on the desktop and double-click it. (Mac users can find it in their Applications folder.)

If you do not use the Respondus LockDown Browser, you will be asked for a password and will not be able to start the quiz, test, or exam. You cannot take Respondus quizzes, tests, or exams in Chrome, Firefox, Internet Explorer, Safari, Opera, or any other browser.

On-line Testing Best Practices

- Ensure you're in a location where you won't be interrupted
- Turn off all other devices (e.g., tablets, phones, second computers) and place them outside of your reach
- Clear your desk of all external materials not permitted — books, papers, other devices
- Before starting the test, know how much time is available for it, and that you've allotted sufficient time to complete it
- Remain at your computer for the duration of the test
- If the computer or networking environment is different than what was used previously with the Webcam Check and System & Network Check in LockDown Browser, run the checks again prior to starting the test
- To produce a good webcam video, do the following:
 - Avoid wearing baseball caps or hats with brims
 - Ensure your computer is on a firm surface (a desk or table). Do NOT have the computer on your lap, a bed or other surface where the device (or you) are likely to move
 - If using a built-in webcam, avoid tilting the screen after the webcam setup is complete
 - Take the exam in a well-lit room and avoid backlighting, such as sitting with your back to a window
- Remember that LockDown Browser will prevent you from accessing other websites or applications; you will be unable to exit the test until all questions are completed and submitted